



AOA
AUSTRALIAN
ORTHOPAEDIC
ASSOCIATION

TWO-FACTOR AUTHENTICATION FOR CPD

OPTION TWO: THIRD-PARTY AUTHENTICATORS

Should you require assistance, please contact AOA IT support at ithelp@aoa.org.au

Third-party authenticator download options		
Google authenticator	Microsoft authenticator	Twilio Authy
Apple App Store	Apple App Store	Apple App Store
Google Play	Google Play	Google Play

Third-Party Authenticator Apps: Register an App

1. Install a third-party authenticator on your mobile device. Apps are available from the Apple App Store or Google Play.

2. On your computer, log in to your account. You may be prompted to verify your identity with a one-time passcode via email or text message.

3. Select **Use verification codes from an authenticator app**.

4. The Connect an Authenticator app screen displays.



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Username

Password

Log In

Remember me

[Forgot Your Password?](#) [Use Custom Domain](#)

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Choose a Verification Method

How would you like to verify your identity?

- Use the Salesforce Authenticator mobile app
- Use a built-in authenticator on your device
- Use a Universal Second Factor (USF) or WebAuthn (FIDO2) app
- Use verification codes from an authenticator app

Continue

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Connect an Authenticator App

Connect an authenticator app that generates verification codes. You can use the codes when we need to verify your identity.

- Download and install an authenticator app on your mobile device.
- Use the app to scan this QR code.
- Enter the code generated by the app.

Verification Code

Back Connect

If Can't Scan the QR Code
Choose Another Verification Method

Third-Party Authenticator Apps: Register an App *continued*

5. On your mobile device, open your authenticator app and select to add a new account.



6. Use the authenticator app to scan the QR barcode that's displayed on your computer.



7. The authenticator app is connected to your account. The app automatically starts generating time-based one-time passcodes.

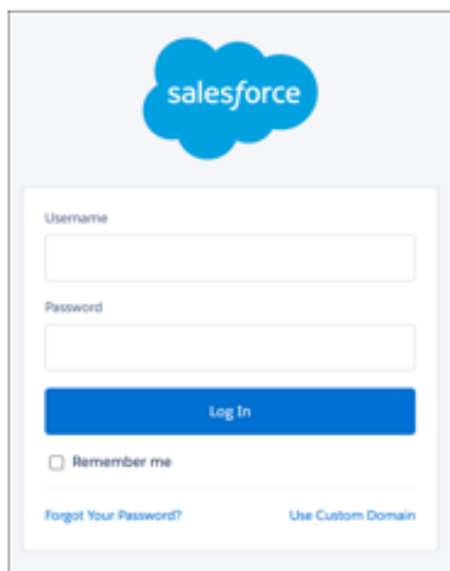


8. On your computer, enter a code generated by the authenticator app in the Verification Code field, then click Connect.

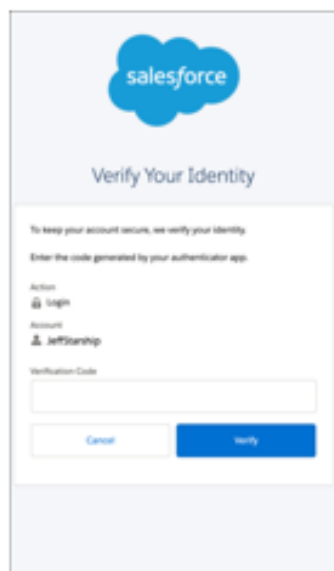


Third-Party Authenticator Apps: Logging In

1. On the login screen, enter your username and password, as usual.



2. You're prompted to enter a code from your authenticator app to verify your identity.



3. On your mobile device, open your authenticator app to get a time-based one-time passcode.



4. On your computer, enter the code generated by the authenticator app, then click **Verify**. You're successfully logged in to your account.

