

Change Password

Changing Your Password

You can change your password at any time from your account settings →
Under Password

To change your password, you will need to:

After you login

Hover over your name in the top-right corner of the page.

Select Manage Account.

1. Enter your current password
2. Enter a new password
3. Confirm the new password by entering it again
4. Save the changes

For security reasons, your new password must meet certain requirements before it can be used.

Password Requirements

Your new password must:

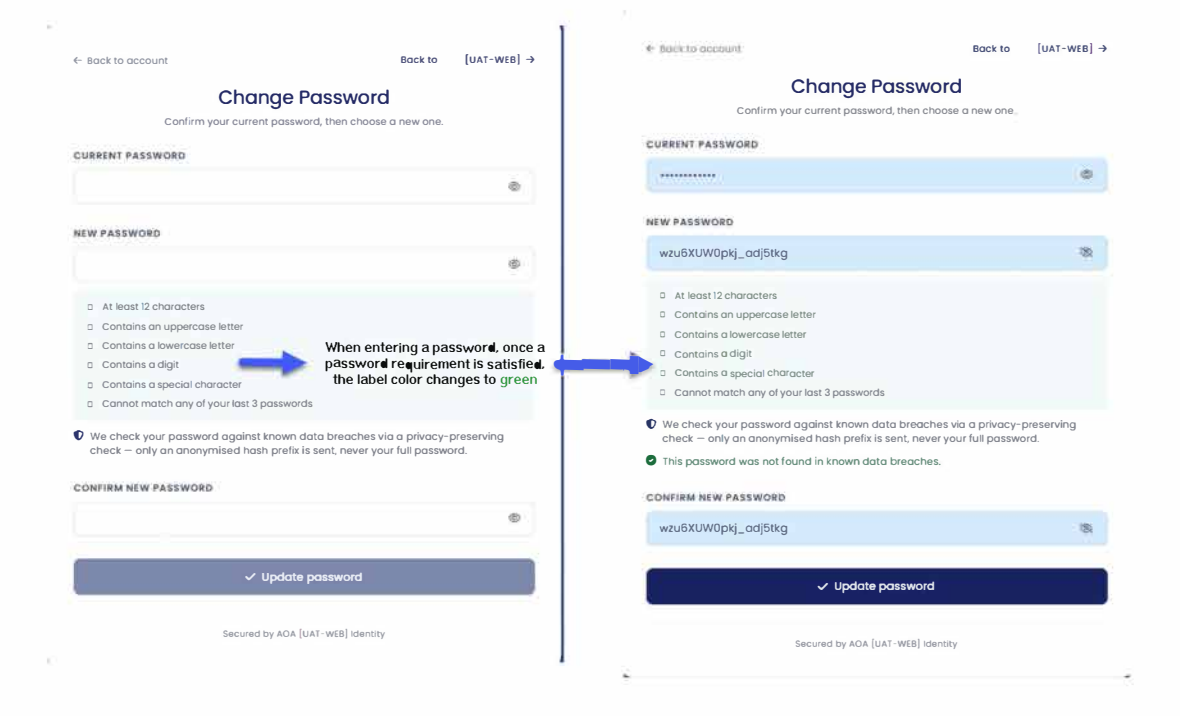
- Be at least 12 characters long
- Contain at least one uppercase letter
- Contain at least one lowercase letter
- Contain at least one number
- Contain at least one special character (such as , @ , # , \$)

In addition, your new password:

- Cannot match any of your last 3 previously used passwords

These requirements help create stronger passwords that are harder to guess or compromise.

While typing your new password, when a password requirement is satisfied the requirement label will turn green as shown below.



Password Security Checks

As part of the password change process, your new password is also checked against known public data breaches.

This helps prevent the use of passwords that may already be exposed or commonly used by attackers.

To protect your privacy:

- only a small anonymized portion of a password hash is checked,
- your full password is never sent,

- and the original password cannot be reconstructed from the information shared.

This privacy-preserving process helps improve account security while keeping your password confidential.

Tips for Creating a Strong Password

A strong password is:

- long and unique,
- difficult to guess,
- and not reused across multiple accounts.

You can make passwords easier to remember by using a passphrase made from several unrelated words combined with numbers or symbols.

Example:

- `BlueRiver!Coffee27`
- `Sunset$Basketball84`

Avoid using:

- personal information,
- simple patterns,
- or passwords you use on other websites or services.